

Data	Interfata Dedicata						Noul Raiffeisen Online				Noul Smart Mobile				Raiffeisen Online				Smart Mobile			
	Uptime* (%)	Downtime* (%)	ERR* (%)	AIS* (ms)	PIS* (ms)	PIIS* (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)
15-Dec-2019	100	0	0	No data	No data	No data	100	0	83	500	98.26	1.74	89	212	100	0	271	184	100	0	310	232
16-Dec-2019	100	0	0	No data	No data	No data	100	0	187	431	100	0	198	312	100	0	578	538	100	0	455	551
17-Dec-2019	100	0	0	No data	No data	No data	100	0	225	499	100	0	236	347	100	0	518	458	100	0	433	490
18-Dec-2019	100	0	0	No data	No data	No data	100	0	221	482	100	0	233	351	100	0	581	501	100	0	458	537
19-Dec-2019	100	0	0	No data	No data	No data	100	0	235	505	100	0	229	350	100	0	555	507	100	0	445	534
20-Dec-2019	100	0	0	No data	No data	No data	100	0	207	469	100	0	224	318	100	0	715	633	100	0	692	769
21-Dec-2019	100	0	0	No data	No data	No data	100	0	96	272	100	0	96	198	100	0	275	212	100	0	318	249
22-Dec-2019	100	0	0	No data	No data	No data	100	0	82	260	100	0	89	197	100	0	248	191	100	0	302	231
23-Dec-2019	100	0	0	No data	No data	No data	100	0	208	442	100	0	203	306	100	0	489	441	100	0	412	468
24-Dec-2019	100	0	0	No data	No data	No data	100	0	124	334	100	0	144	245	100	0	431	347	100	0	435	372
25-Dec-2019	100	0	0	No data	No data	No data	100	0	124	319	100	0	187	299	100	0	304	229	100	0	369	256
26-Dec-2019	100	0	0	No data	No data	No data	100	0	83	267	100	0	88	198	100	0	244	192	100	0	284	228
27-Dec-2019	100	0	0	No data	No data	No data	100	0	113	300	100	0	114	222	100	0	379	297	100	0	358	330
28-Dec-2019	100	0	0	No data	No data	No data	100	0	116	319	100	0	175	286	100	0	311	202	100	0	377	267
29-Dec-2019	100	0	0	No data	No data	No data	100	0	81	266	100	0	89	202	100	0	253	193	100	0	300	232
30-Dec-2019	100	0	0	No data	No data	No data	100	0	139	343	100	0	142	254	100	0	438	366	100	0	385	393
31-Dec-2019	100	0	0	No data	No data	No data	100	0	154	363	100	0	184	300	100	0	377	296	100	0	400	348
1-Jan-2020	100	0	0	No data	No data	No data	100	0	88	306	100	0	105	226	100	0	274	214	100	0	319	258
2-Jan-2020	100	0	0	No data	No data	No data	100	0	83	269	100	0	89	208	100	0	242	216	100	0	293	229
3-Jan-2020	100	0	0	No data	No data	No data	100	0	108	305	100	0	115	232	99.31	0.69	362	331	99.31	0.69	453	375
4-Jan-2020	100	0	0	No data	No data	No data	100	0	84	275	100	0	95	221	100	0	276	211	100	0	319	239
5-Jan-2020	100	0	0	No data	No data	No data	100	0	82	280	100	0	88	219	100	0	253	202	100	0	303	230
6-Jan-2020	100	0	0	No data	No data	No data	100	0	143	365	100	0	149	287	100	0	419	376	100	0	381	388
7-Jan-2020	100	0	0	No data	No data	No data	100	0	136	369	100	0	138	300	100	0	417	362	100	0	389	375
8-Jan-2020	100	0	0	No data	No data	No data	98.19	1.81	153	675	98.19	1.81	157	386	100	0	450	384	100	0	410	395
9-Jan-2020	100	0	0	No data	No data	No data	100	0	165	648	100	0	168	334	100	0	411	382	100	0	375	389
10-Jan-2020	100	0	0	No data	No data	No data	91.39	8.61	1459	2255	92.08	7.92	1801	2040	100	0	416	447	100	0	414	473
11-Jan-2020	100	0	0	No data	No data	No data	95.83	4.17	86	258	95.83	4.17	99	200	100	0	262	196	100	0	299	233
12-Jan-2020	100	0	0	No data	No data	No data	100	0	82	253	100	0	89	198	100	0	221	164	100	0	279	215
13-Jan-2020	100	0	0	No data	No data	No data	100	0	149	352	100	0	154	263	100	0	352	336	100	0	368	372
14-Jan-2020	100	0	0	No data	No data	No data	100	0	208	449	100	0	230	346	100	0	377	373	100	0	400	389
15-Jan-2020	100	0	0	No data	No data	No data	97.22	2.78	861	1309	97.22	2.78	1124	1328	100	0	424	402	100	0	501	572
16-Jan-2020	100	0	0	No data	No data	No data	86.53	13.47	145	365	86.53	13.47	150	289	100	0	442	383	100	0	406	393
17-Jan-2020	100	0	0	No data	No data	No data	100	0	146	392	100	0	150	309	100	0	438	384	100	0	403	395
18-Jan-2020	100	0	0	No data	No data	No data	100	0	85	303	100	0	94	266	100	0	280	196	100	0	322	244
19-Jan-2020	100	0	0	No data	No data	No data	100	0	82	299	100	0	88	264	100	0	252	181	100	0	307	226
20-Jan-2020	100	0	0	No data	No data	No data	100	0	430	760	100	0	515	733	100	0	560	503	100	0	516	658
21-Jan-2020	100	0	0	No data	No data	No data	100	0	174	525	100	0	176	453	100	0	474	397	100	0	437	451
22-Jan-2020	100	0	0	No data	No data	No data	100	0	139	690	100	0	148	781	100	0	460	377	100	0	420	417
23-Jan-2020	95.90	4.10	0	No data	No data	No data	100	0	177	2742	100	0	180	2156	100	0	475	413	100	0	414	454
24-Jan-2020	100	0	0	No data	No data	No data	100	0	86	266	100	0	94	203	100	0	286	196	100	0	317	264
25-Jan-2020	100	0	0	No data	No data	No data	100	0	84	268	100	0	90	197	100	0	241	178	100	0	293	226
26-Jan-2020	100	0	0	No data	No data	No data	100	0	85	261	100	0	89	197	100	0	232	166	100	0	290	224
27-Jan-2020	100	0	0	No data	No data	No data	100	0	200	450	100	0	196	302	100	0	482	411	100	0	419	478
28-Jan-2020	100	0	0	No data	No data	No data	100	0	136	342	100	0	142	251	100	0	432	355	100	0	390	398
29-Jan-2020	100	0	0	No data	No data	No data	100	0	136	341	100	0	144	256	100	0	465	374	100	0	426	403
30-Jan-2020	100	0	0	No data	No data	No data	100	0	142	356	100	0	155	272	100	0	452	372	100	0	393	410
31-Jan-2020	100	0	0	No data	No data	No data	100	0	155	388	100	0	164	294	100	0	455	401	100	0	411	439
1-Feb-2020	100	0	0	No data	No data	No data	100	0	84	292	100	0	97	233	100	0	266	206	100	0	333	246
2-Feb-2020	100	0	0	No data	No data	No data	100	0	83	283	100	0	88	233	100	0	244	183	100	0	303	223
3-Feb-2020	100	0	0	No data	No data	No data	100	0	174	432	100	0	167	341	100	0	439	405	100	0	413	438
4-Feb-2020	100	0	0	No data	No data	No data	100	0	134	420	100	0	135	364	100	0	416	363	100	0	396	405
5-Feb-2020	100	0	0	No data	No data	No data	100	0	142	511	100	0	151	446	100	0	456	398	100	0	420	423
6-Feb-2020	100	0	0	No data	No data	No data	100	0	135	566	100	0	138	510	100	0	323	330	100	0	374	372
7-Feb-2020	100	0	0	No data	No data	No data	100	0	467	2049	100	0	476	1721	100	0	347	335	100	0	365	380
8-Feb-2020	100	0	0	No data	No data	No data	100	0	87	252	100	0	97	202	100	0	251	182	100	0	311	248
9-Feb-2020	100	0	0	No data	No data	No data	100	0	85	255	100	0	88	195	100	0	213	171	100	0	286	222
10-Feb-2020	100	0	0	No data	No data	No data	100	0	908	1604	100	0	946	1176	100	0	437	462	100	0	432	518
11-Feb-2020	100	0	0	No data	No data	No data	98.26	1.74	134	338	98.26	1.74	137	258	100	0	353	332	100	0	374	371

Data	Interfata Dedicata						Noul Raiffeisen Online				Noul Smart Mobile				Raiffeisen Online				Smart Mobile			
	Uptime* (%)	Downtime* (%)	ERR* (%)	AIS* (ms)	PIS* (ms)	PIIS* (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)	Uptime (%)	Downtime (%)	AIS (ms)	PIS (ms)
12-Feb-2020	100	0	0	No data	No data	No data	100	0	151	392	100	0	155	304	100	0	373	352	100	0	401	405
13-Feb-2020	100	0	0	No data	No data	No data	97.92	2.08	143	423	97.92	2.08	148	356	100	0	395	373	100	0	381	385
14-Feb-2020	100	0	0	No data	No data	No data	98.61	1.39	425	1015	98.61	1.39	538	1055	100	0	597	677	100	0	494	610
15-Feb-2020	100	0	0	No data	No data	No data	100	0	94	273	100	0	105	207	100	0	271	190	100	0	313	233
16-Feb-2020	100	0	0	No data	No data	No data	100	0	93	271	100	0	96	203	100	0	240	173	100	0	295	218
17-Feb-2020	100	0	0	No data	No data	No data	100	0	119	307	100	0	123	227	100	0	346	326	100	0	368	358
18-Feb-2020	100	0	0	No data	No data	No data	100	0	115	310	100	0	120	226	100	0	337	299	100	0	362	327
19-Feb-2020	100	0	0	No data	No data	No data	100	0	120	323	100	0	121	236	100	0	357	315	100	0	381	337
20-Feb-2020	100	0	0	No data	No data	No data	100	0	114	332	100	0	117	295	100	0	332	304	100	0	359	328
21-Feb-2020	100	0	0	No data	No data	No data	100	0	116	341	100	0	117	297	100	0	318	296	100	0	354	324
22-Feb-2020	100	0	0	No data	No data	No data	100	0	100	306	100	0	99	284	100	0	262	183	100	0	322	228
23-Feb-2020	100	0	0	No data	No data	No data	100	0	92	297	100	0	95	286	100	0	263	165	100	0	319	217
24-Feb-2020	100	0	0	No data	No data	No data	100	0	121	352	100	0	122	323	100	0	329	289	100	0	357	353
25-Feb-2020	100	0	0	No data	No data	No data	100	0	142	369	100	0	150	351	100	0	352	317	100	0	399	379
26-Feb-2020	100	0	0	No data	No data	No data	100	0	124	355	100	0	127	345	100	0	364	311	100	0	372	332
27-Feb-2020	100	0	0	No data	No data	No data	100	0	122	391	100	0	125	394	100	0	353	317	100	0	372	331
28-Feb-2020	100	0	0	No data	No data	No data	100	0	122	641	100	0	123	569	100	0	358	336	100	0	382	371
29-Feb-2020	100	0	0	No data	No data	No data	100	0	99	266	100	0	109	210	100	0	260	181	100	0	320	247
1-Mar-2020	100	0	0	No data	No data	No data	100	0	95	260	100	0	98	203	100	0	219	177	100	0	295	218
2-Mar-2020	100	0	0	No data	No data	No data	100	0	130	321	100	0	128	235	100	0	336	315	100	0	384	349
3-Mar-2020	100	0	0	No data	No data	No data	100	0	129	321	100	0	129	239	100	0	409	320	100	0	522	357
4-Mar-2020	100	0	0	No data	No data	No data	100	0	135	330	100	0	128	247	100	0	345	312	100	0	379	359
5-Mar-2020	92.99	7.01	0	No data	No data	No data	98.26	1.74	221	464	98.26	1.74	273	405	100	0	352	335	100	0	490	473
6-Mar-2020	100	0	0	No data	No data	No data	100	0	139	357	100	0	137	284	100	0	354	393	100	0	365	383
7-Mar-2020	100	0	0	No data	No data	No data	100	0	99	306	100	0	104	264	100	0	248	148	100	0	299	222
8-Mar-2020	100	0	0	No data	No data	No data	100	0	95	287	100	0	98	270	100	0	216	165	100	0	286	225
9-Mar-2020	100	0	0	No data	No data	No data	95.56	4.44	128	397	95.56	4.44	127	341	100	0	311	279	100	0	357	355
10-Mar-2020	99.44	0.56	0	No data	No data	No data	100	0	154	433	100	0	157	444	100	0	428	390	100	0	405	418
11-Mar-2020	100	0	0	No data	1150.5	No data	100	0	160	373	100	0	163	333	100	0	550	754	100	0	398	367
12-Mar-2020	100	0	0	No data	No data	No data	100	0	147	360	100	0	141	311	100	0	550	754	100	0	371	346
13-Mar-2020	100	0	0	1565.56	670	No data	88.89	11.11	373	1269	88.89	11.11	442	1010	100	0	1331	1619	100	0	451	471
14-Mar-2020	100	0	0	No data	No data	No data	100	0	100	257	100	0	107	202	100	0	465	1318	100	0	338	263

Note explicative:

AIS* - timpul de raspuns din data de 13.03.2020 se datoreaza lipsei apelurilor pe o perioada de cateva zile. Putem avea un timp de raspuns relevant la o functionare normala, in care sunt primite zilnic apeluri.

PIS* - timpul de raspuns din data de 11.03.2020 se datoreaza lipsei apelurilor pe o perioada de cateva zile. Putem avea un timp de raspuns relevant la o functionare normala, in care sunt primite zilnic apeluri.

Legenda:

Uptime: Disponibilitate zilnica pentru toate interfetele

Downtime: Indisponibilitate zilnica pentru toate interfetele (planificata si neplanificata)

ERR: Rata zilnica de raspuns in caz de eroare

PIS: Durata medie zilnica de raspuns in cazul unei initieri de plata (individuala & recurenta)

AIS: Durata medie zilnica de raspuns in cazul unei solicitari de informatii despre cont

PIIS: Durata medie zilnica de raspuns in cazul unei solicitari de confirmare disponibilitate fonduri din partea unui emitent de instrumente de plata